## Students' feedback report and action taken

1. 670 students submitted their feedback regarding teaching-learning, college library, mentorship, co-curricular activities and college office.

| Department | No of <br> Responses | $\%$ |
| :--- | :---: | :---: |
| Bengali(H) | 29 | 4 |
| English(H) | 77 | 11 |
| Political Sc(H) | 37 | 6 |
| Geography(H) | 74 | 11 |
| Mathematics(H) | 28 | 4 |
| Physics (H) | 19 | 3 |
| Physiology (H) | 76 | 11 |
| BCom (H) | 111 | 17 |
| BCom(G) | 83 | 12 |
| BSc(G) | 16 | 2 |
| BA(G) | 120 | 18 |


2. The students are of the opinion that most (nearly $95 \%$ ) of the teachers maintain regularity and punctuality in attendance which proves the sincerity of the teachers.

| The <br> teachers <br> were <br> regular and <br> punctual in <br> their classes | No of <br> Responses | $\%$ | The teachers were regular and <br> punctual in their classes |
| :---: | :---: | :---: | :---: |
| All the <br> teachers | 443 | 66.12 |  |
| Most of the <br> teachers | 185 | 27.61 |  |
| Some of the <br> teachers | 37 | 5.52 |  |
| None | 5 | 0.75 |  |

3. The students felt that $93 \%$ of the teachers come prepared for the classes and they were thus benefitted from their teaching.

| The teachers came wellprepared for their classes | No of Responses | \% | The teachers came well-prepared for their classes |
| :---: | :---: | :---: | :---: |
| All the teachers | 470 | 70 | $\begin{aligned} & \text { - All the teachers } \quad \text { Most of the teachers } \\ & \text { - Some of the teachers }=\text { None } \end{aligned}$ |
| Most of the teachers | 152 | 23 |  |
| Some of the teachers | 42 | 6 |  |
| None | 6 | 1 |  |

4. The students felt that an overwhelming $83 \%$ of the teachers encouraged the students to participate in the class which is an indication of the prudent nature of the faculty members.

| The teachers <br> encouraged the <br> students to <br> participate in the <br> class discussion | No of <br> Responses | $\%$ | The teachers encouraged the <br> students to participate in the class <br> discussion |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Always | 556 | 83 |  |
| Sometimes | 105 | 16 |  |
| Never | 9 | 1 |  |

5. The students felt that almost all the teachers (close to $80 \%$ ) taught with enthusiasm which benefitted them.

| The teachers <br> were enthusiastic <br> lenergetic while <br> teaching the <br> course | No of <br> Responses | $\%$ | The teachers were enthusiastic / <br> energetic while teaching the course |
| :---: | :---: | :---: | :---: | :---: |
| Always | 532 | 79.40 |  |
| Sometimes | 130 | 19.40 |  |
| Never | 8 | 1.2 |  |

6. It has been opined that although majority (64\%) of the teachers use lecture and chalk and talk method of teaching but some of them also use audio visual ways of delivering lectures.

| Mode of presentation used during teaching | No of Responses | \% | Mode of presentation used during teaching |
| :---: | :---: | :---: | :---: |
| Audio Visual | 27 | 4.03 |  |
| Chalk and talk | 161 | 24.03 |  |
| Chalk and talk, Audio Visual | 3 | 0.45 | - Audio Visual |
| Lecture method | 267 | 39.85 | - Chalk and talk |
| Lecture method, Audio Visual | 14 | 2.09 | - Chalk and talk, Audio Visual |
| Lecture method, Chalk and talk | 108 | 16.12 | - Lecture method |
| Lecture method, Chalk and talk, Audio Visual | 90 | 13.43 | - Lecture method, Audio Visual |

7. It can be seen that $98 \%$ of the students feel that the teachers have provided necessary assignments and additional resources to them. It proves beyond doubt that the faculty members are serious about their role.

| The teachers provided <br> necessary assignments <br> / additional resources | No of <br> Responses | $\%$ | The teachers provided necessary <br> assignments / additional resources |
| :---: | :---: | :---: | :---: | :---: |
| Always | 474 | 71 |  |
| Sometimes | 182 | 27 |  |
| Never | 14 | 2 |  |

8. The feedback of the students prove that they are satisfied with continuous internal assessment conducted by most of the teachers which helped them prepare for their end semester examination.

| The teachers <br> conducted <br> continuous internal <br> assessment | No of <br> Responses | $\%$ | The teachers conducted <br> continuous internal assessment |
| :---: | :---: | :---: | :---: |
| Always | 457 | 68 |  |
| Sometimes | 191 | 29 |  |
| Never | 22 | 3 |  |

9. The feedback of the students show that $87 \%$ of the students are satisfied with the teaching learning of the institution.

| Your overall rating regarding teaching learning | No of Responses | \% | Your overall rating regarding teaching learning |  |
| :---: | :---: | :---: | :---: | :---: |
| Highly satisfied | 256 | 38.21 |  |  |
| Satisfied | 326 | 48.66 |  |  |
| Neutral | 77 | 11.49 |  |  |
| Dissatisfied | 9 | 1.34 | - Highly satisfied | - Satisfied - Neutral |
| Highly dissatisfied | 2 | 0.30 | - Dissatisfied | - Highly dissatisfied |

10. The chart below shows that $57 \%$ of the students have library card but it can be also be seen that $43 \%$ of the students do not have a library card which is a worrying factor.

| Do you have <br> a library <br> card ? | No of <br> Responses | \% |  |
| :---: | :---: | :---: | :---: | :---: |
| Yes | 383 | 57 |  |
| No | 287 | 43 |  |

11. The overall rating regarding library has been found to be satisfactory.

| Your overall <br> rating regarding <br> library | No of <br> Responses | \% | Your overall rating regarding library |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Highly satisfied | 195 | 29 |  |
| Satisfied | 309 | 46 |  |
| Neutral | 142 | 21 |  |
| Dissatisfied | 17 | 3 |  |
| Highly dissatisfied | 7 | 1 |  |

12. Majority $(91 \%)$ of the students have opined that the mentors helped them regularly.

| Your mentor <br> helped you <br> regularly | No of <br> Responses | $\%$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Yes | 611 | 91 |  |
| No | 59 | 9 |  |
| Nour mentor helped you regularly |  |  |  |

13. Almost $80 \%$ of the students feel that they got proper information regarding the scholarship/freeships from their mentors which shows that the mentors are aware of their role.

| You got proper <br> information <br> regarding the <br> scholarship / <br> freeship facilities <br> (Government <br> and College ) in <br> time | No of <br> Responses | $\mathbf{\%}$ | You got proper information regarding the <br> scholarship / freeship facilities (Government <br> and College ) in time |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 532 | 79 |  |
| No | 138 | 21 |  |

14. The students are more than satisfied with mentors of the institution.

| Your overall rating regarding mentorship | No of Responses | \% | Your overall rating regarding mentorship |
| :---: | :---: | :---: | :---: |
| Highly satisfied | 243 | 36.27 | - |
| Satisfied | 308 | 45.97 | - |
| Neutral | 102 | 15.22 | - |
| Dissatisfied | 14 | 2.09 |  |
| Highly dissatisfied | 3 | 0.45 | - Highly satisfied - Satisfied * Neutral Dissatisfied * Highly dissatisfied |

15. It can be seen that almost $70 \%$ of the students have participated in the co-curricular activities organized by the Students' Activity Club which goes to show that teacher-student association in the college.

| Did you participate <br> in any co-curricular <br> activities organized <br> by the Students <br> Activity club? | No of <br> Responses | $\%$ | Did you participate in any co-curricular <br> activities organized by the Students Activity <br> club? |
| :---: | :---: | :---: | :---: | :---: |
| Always | 200 | 30 |  |
| Never | 210 | 31 |  |
| Sometimes | 260 | 39 |  |

16. The chart below reveals that more than $50 \%$ of the students are satisfied with the cocurricular activities of the institution.

| Your overall rating regarding cocurricular activities | No of Responses | \% | Your overall rating regarding co-curricular activities |
| :---: | :---: | :---: | :---: |
| Highly satisfied | 178 | 27 |  |
| Satisfied | 295 | 44 | Vr |
| Neutral | 176 | 26 |  |
| Dissatisfied | 16 | 2 |  |
| Highly dissatisfied | 5 | 1 | - Highly satisfied - Satisfied = Neutral - Dissatisfied = Highly dissatisfied |

17. The students' feedback regarding the office of the college seems satisfactory as in $96 \%$ of the cases the students have received positive responses.

| Did you get required <br> office services <br> during your study in <br> the college | No of <br> Responses | \% | Did you get required office services during <br> your study in the college |
| :---: | :---: | :---: | :---: | :---: |
| Always | 412 | 61 |  |
| Sometimes | 233 | 35 |  |
| Never | 25 | 4 |  |

18. The chart below further proves that the students are satisfied with the performance of the college office.

| Your overall rating regarding the college office | No of Responses | \% | Your overall rating regarding the college office |  |
| :---: | :---: | :---: | :---: | :---: |
| Highly satisfied | 204 | 30 |  |  |
| Satisfied | 327 | 49 |  |  |
| Neutral | 114 | 17 |  |  |
| Dissatisfied | 21 | 3 | - Highly satisfied | - Satisfied - Neutral |
| Highly dissatisfied | 4 | 1 | - Dissatisfied | - Highly dissatisfied |

19. $80 \%$ of the students are satisfied with the infrastructural facilities of the college although there is scope for improvement.

| Your overall rating <br> regarding the college <br> infrastructure <br> including computer <br> lab and hygiene | No of <br> Responses | $\%$ |
| :---: | :---: | :---: |
| Highly satisfied | 218 | 33 |
| Satisfied | 312 | 47 |
| Neutral | 107 | 16 |
| Dissatisfied | 27 | 4 |
| Highly dissatisfied | 6 | 1 |



- Highly satisfied ■ Satisfied ■ Neutral ■ Dissatisfied ■ Highly dissatisfied


## Action taken:

1. The Principal of the college conducts meetings with the teaching and non-teaching staff of the college and discusses the feedback of the students.
2. The college is trying to upgrade the physical and IT infrastructure of the college.
3. The college is in consultation with other colleges in the same premises about resource sharing.
4. The students have complained about the timings of the library. Accordingly the time of the library has been modified.

5. The communication with the students and teachers are held via Whatsapp. A dedicated group for communicating the notices have been introduced.

